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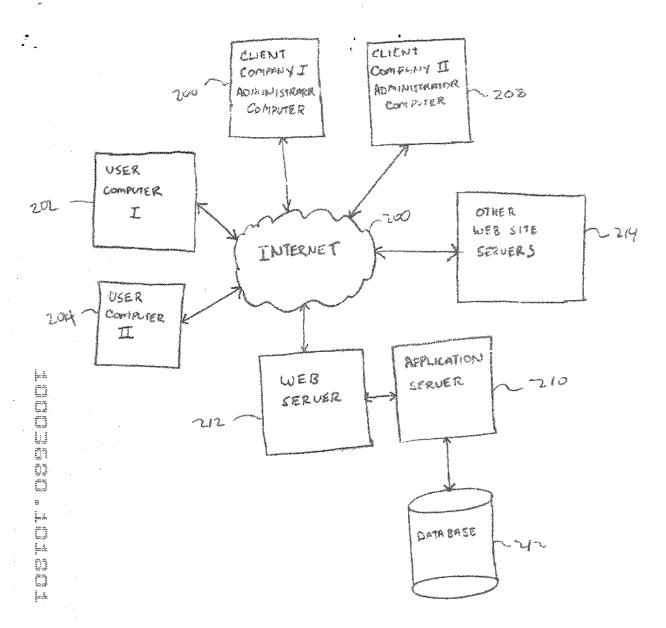


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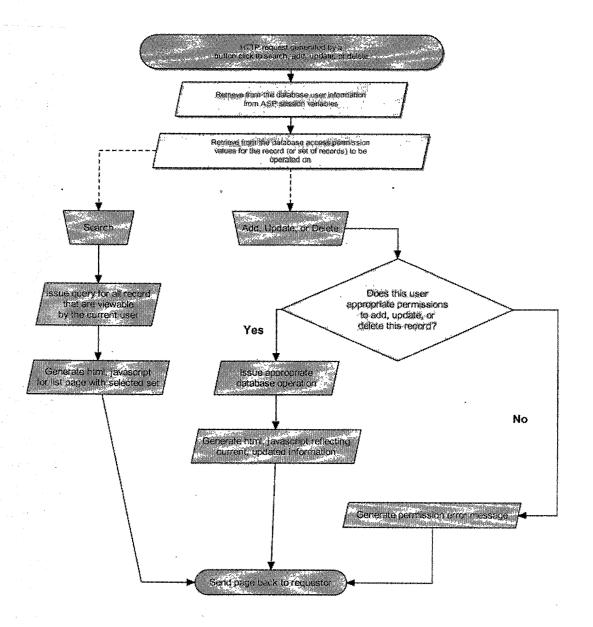
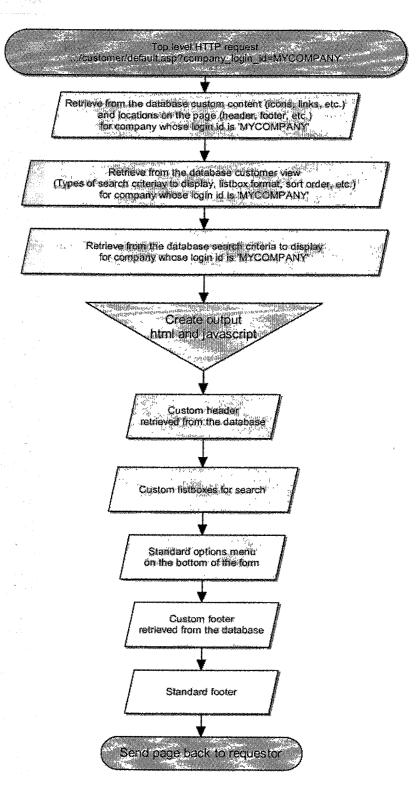


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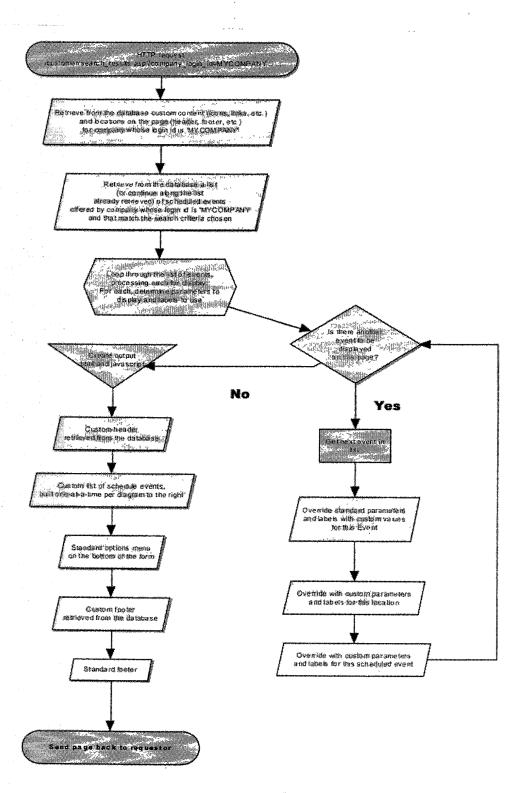
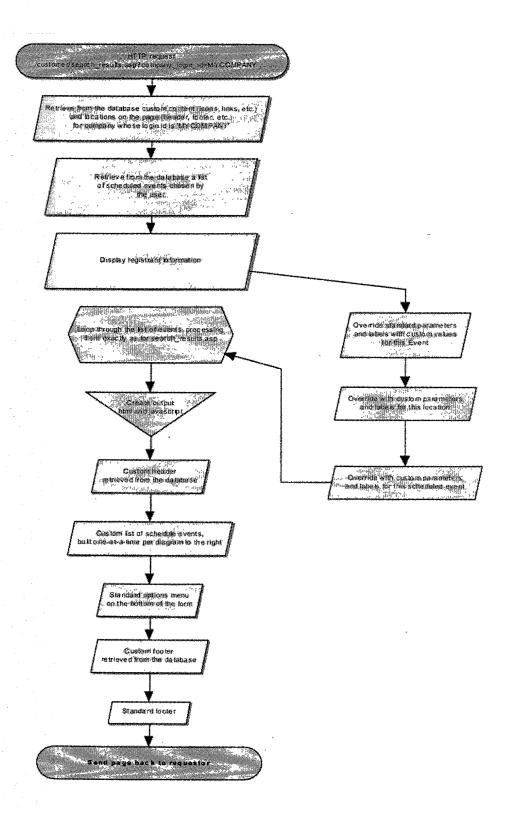


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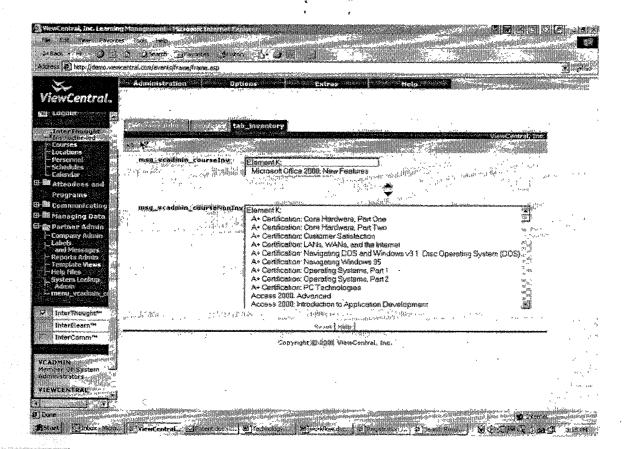


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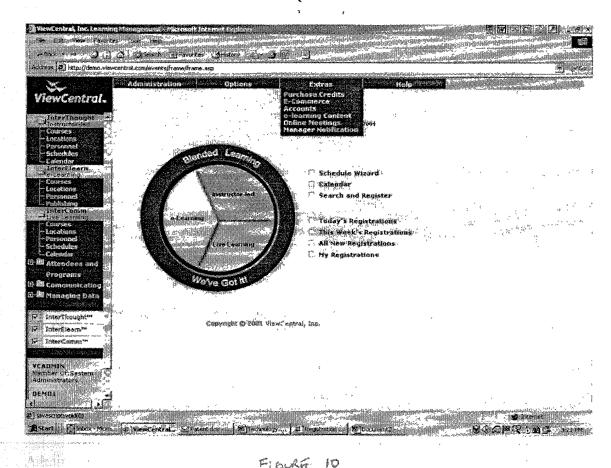


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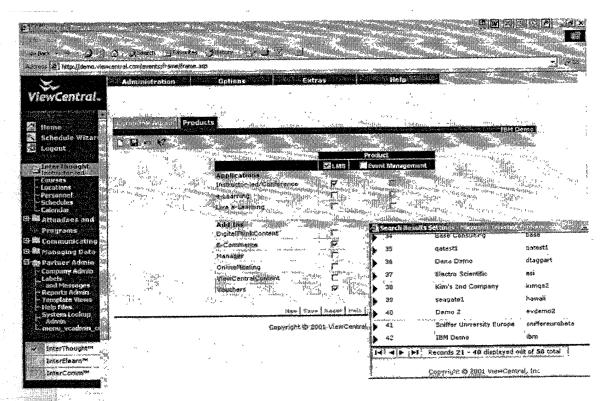


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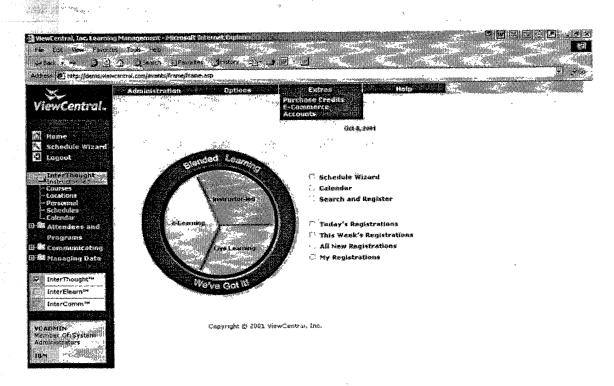
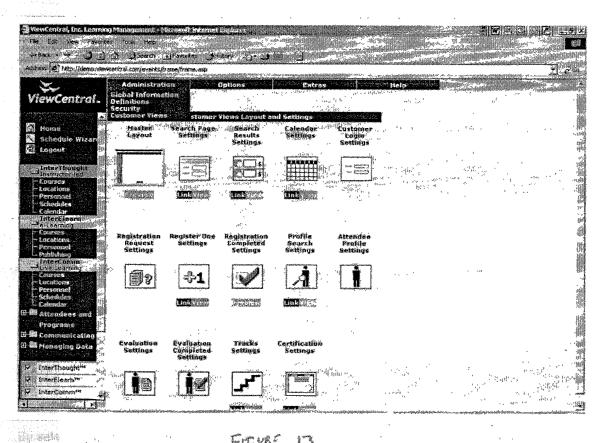


FIGURE 12



FIGME 13

Customer View	Description
Search Page	Interface for customers to search for scheduled courses
Search Results	Scheduled courses found in a search together with links for customers to register may also provide links to additional information
Calendar	Scheduled courses listed in day, week, or month calendar format with links to course descriptions and to the other calendar views
Customer Login	Customer Login screen
Registration Request	Main registration screen
Register One	The Customer View used to register for a single course. Use the Register One Settings screen to obtain a custom course registration URL to post on your web site or in an email message
Registration Completed	Screen that acknowledges when a registration is completed
Profile Search	The first page that appears when an attendee clicks the Your Account link at the top of a Customer View
Attendee Profile	Screen that displays information about the attendee and the attendee's registrations
Evaluation	Online evaluation form
Tracks	List of currently defined learning tracks
Certification	List of currently defined certification programs

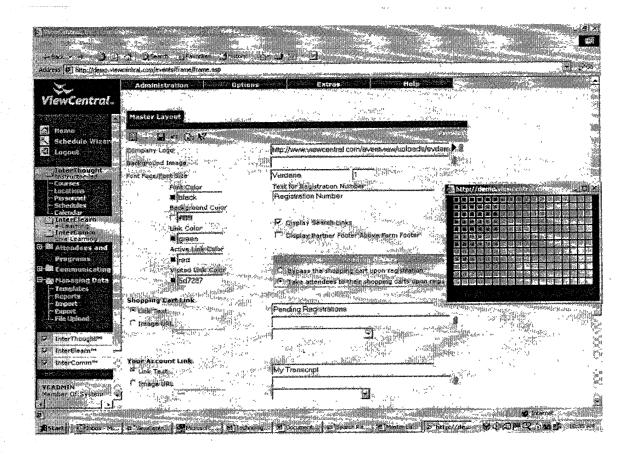


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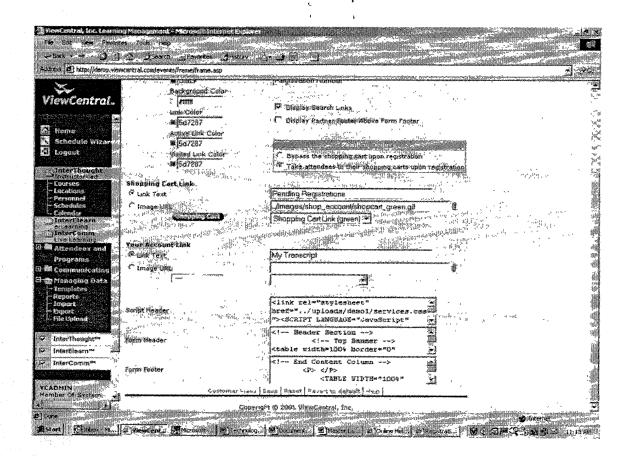


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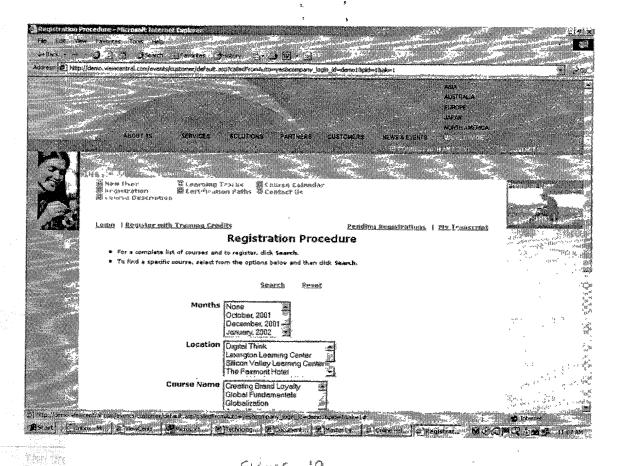
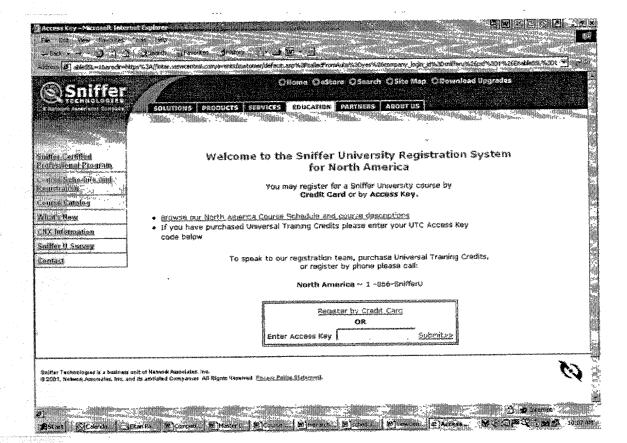
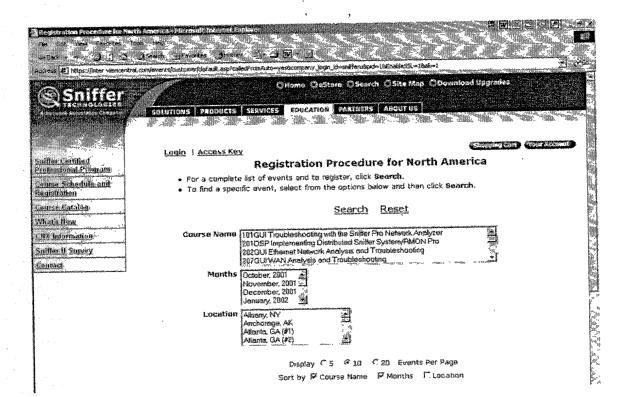


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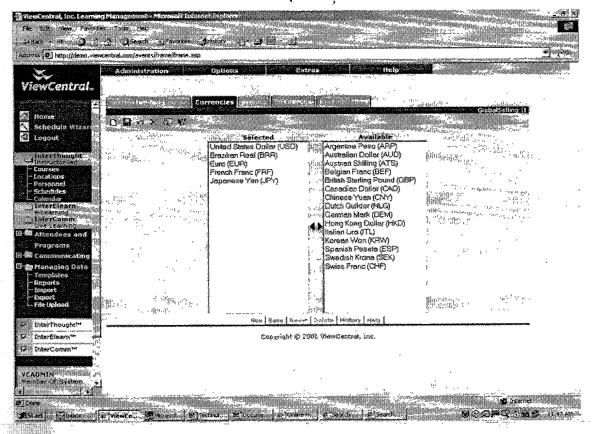


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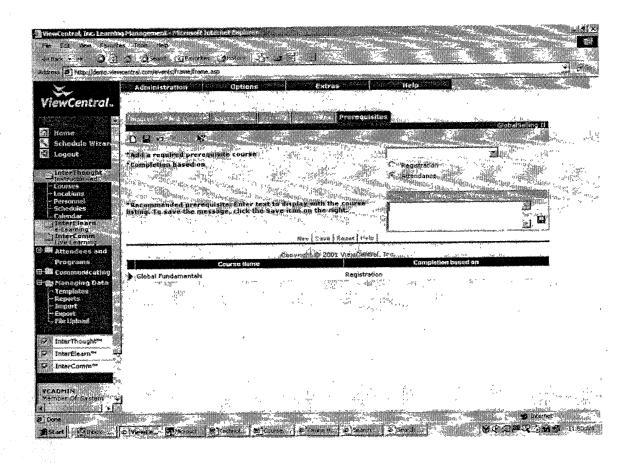
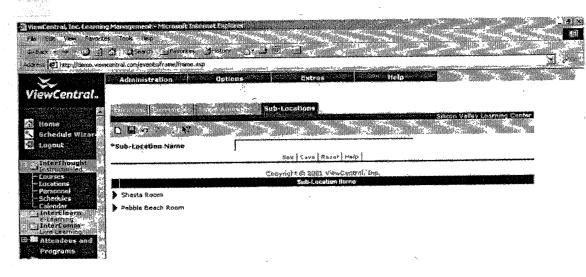


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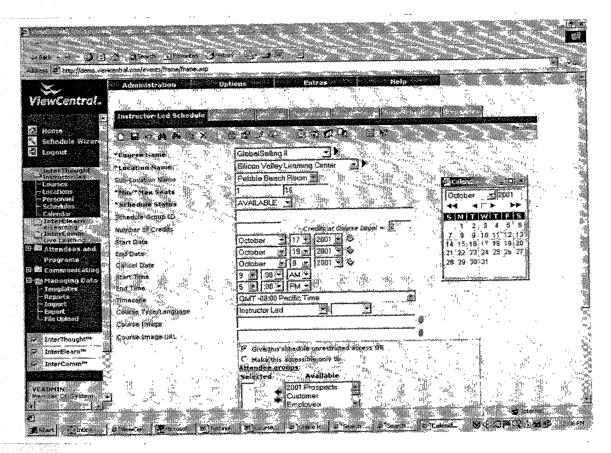


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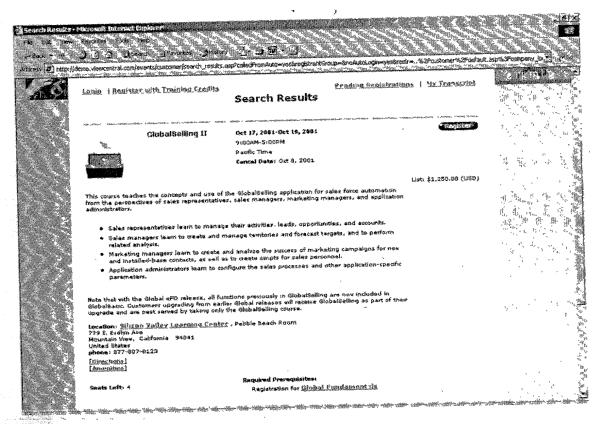
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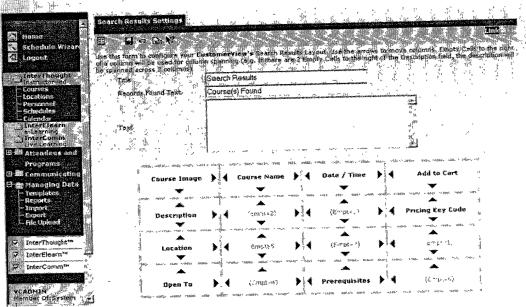


FIGURE 30

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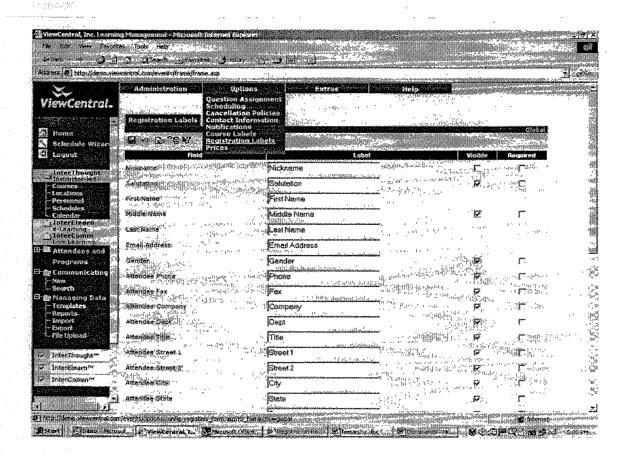


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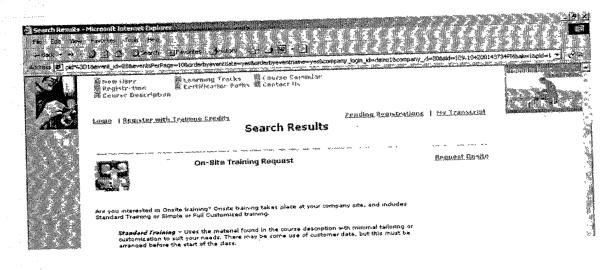
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